



Telephone/Video Conference Interpretation Services Client Agreement

Client Information

Company Name:
Contact Person:
Address:
Email:
Phone Number:
Billing Address (if different):
Billing Contact (if different):

Terms, Conditions, and Charges

Hourly Fees:	\$40 per hour during normal business hours 8am to 6pm Monday through Friday. Minimum 1 hour. \$50 per hour outside of normal business hours. Minimum 1 hour. Billed time starts at scheduled start time, not actual time of call.
Notice of Service:	Services must be requested 3 business days in advance with a set start time, and a confirmation will be sent within 1 business day confirming availability of an interpreter. Rush requests will be accommodated depending on interpreter availability.
Cancellation Policy:	All cancellations of services contracted by the Client require written notice. If cancelled in 24 business hours or less, the minimum charge for 1 hour will be due. Cancellations outside normal business hours will be billed as next business day.
Duration:	Unless otherwise agreed in writing, this Agreement will remain in effect for two years. At the end of the initial two year term, this Pricing Agreement will automatically renew for an additional one year unless and until terminated by either party.
I, agree to the terms and conditions in this agreement on behalf of the above company/client.	
Signature:	Date:
Print Name:	Title:

Payment Details

Payment Method:	☐ Cash ☐ Check ☐ Credit Card		
Amount:			
Credit Card Details:	CARD TYPE: ☐ VISA ☐ MasterCard ☐ Discover		
Name on Card:			
Card Number:			
CCV:			
Billing Address:			
Expiration Date (MM/YYYY):			
Payment Signature:	Date:		